Fall Undergraduate Student Research Fellow: The People Lab

Position Description:
The People Lab, led by Professor Elizabeth Linos, aims to empower the public sector by producing cutting-edge research on the people of government and the communities they are called to serve. Using evidence from public management and insights from behavioral science, we study, design, and test strategies that can solve urgent public sector challenges in three core areas:

1. Strengthening the government workforce - how to recruit, retain and support diverse talent in the public sector that can effectively and equitably respond to the changing needs of residents.
2. Improving resident-government interactions - how to reduce barriers to equitable access to government services, mitigate the burdens that residents face when they interact with their government, and increase trust and satisfaction through such interactions.
3. Reimagining the production and use of evidence - how to better include historically excluded voices in the design, implementation and evaluation of government innovations, and support the equitable adoption of best practice at scale.

Most of our projects are co-designed with public sector partner agencies in order to ensure feasibility in the short-term and scalability in the long-term.

Fall Undergraduate Student Research Fellows for The People Lab will work closely with a diverse team of scholars who are passionate about conducting collaborative, applied, data-driven research on key priorities in government. Projects range from: how to recruit and retain a diverse workforce, how to reduce burnout in front line workers, and how to increase take-up of anti-poverty programs. Most studies involve a randomized controlled trial (RCT), and direct collaboration with government agencies and other stakeholders.

Tasks and Deliverables:
Examples of activities a Fall Undergraduate Student Research Fellow will undertake, depending on skills and interests, include:

• Working with our Research Director and our partners to support the design and implementation of rigorous research projects, including randomized control trials (RCTs), survey experiments, and behavioral interventions.
• Supporting data entry, cleaning, and analysis
• Supporting authorship of academic papers, policy reports, presentations, and other publications by conducting literature reviews, editing or drafting text, and preparing manuscripts for publication.

Desired Qualifications and Experience:
• Must be eligible to work in the U.S.
• Strong interpersonal skills and communication skills, including exceptional writing skills
• Excellent organizational skills and attention to detail
• Ability to work both independently and as a team member
• Eagerness and ability to learn new skills quickly on the job working on a fast-paced team
• Interest in the public sector, including supporting access to social safety net programs and empowering the public sector workforce
- A willingness to do some self-directed background learning

- Additional preferred qualifications:
  - Experience supporting the design and implementation of online surveys
  - Experience working with qualitative and quantitative data
  - Experience handling sensitive data securely
  - Experience in quantitative data analysis, including cleaning new data sets and presenting data in various formats

**About the Center:**

The People Lab is housed at the [Bloomberg Center for Cities at Harvard University](https://www.bloombergcenter.org/). The Center aims to strengthen city leadership and governance, and serve as a hub of world-class programs, teaching, and research on cities. It brings together faculty, students, and expertise from around Harvard to engage in continuous interaction with practice.

**About the Position:**

- Eligibility: Undergraduate students enrolled in a university during fall semester 2023.
- Compensation: $19/hour.
- Time Commitment: 10-15 hours/week.
- In-office requirement: We anticipate this position will be hybrid but are willing to consider a fully remote arrangement depending on the circumstances.

**To Apply:**

If you are a Harvard College student, apply through the [Student Employment Office](https://www.studentemployment.harvard.edu/) website. If you are not, send your resume and cover letter to peoplelab@hks.harvard.edu and use the subject line “Fall 2023 Undergraduate Student Research Fellow”.